CSg Forte

CSG Forte Offers a Complete, Customizable Payment Solution to Help Scale Payments Faster and Smarter.

Process **$98 billion** in payments for over **98,000** merchants

20+ years experience in payment processing, acceptance, authorization and management

CSG Forte is a Proven Leader

At CSG Forte, we help our customers grow their businesses quickly and scale payments smarter with a unified payments platform. Our solutions seamlessly adapt to meet your changing needs, while reducing complexity and cutting costs. With our experience, world-class technology and vast ecosystem of partners, we have the capacity to grow alongside your business.

CSG Forte has over 25 years of experience and processes over $118B in payments annually for over 114,000 businesses. Our award-winning payments solution allows companies to process omnichannel payments and offer agnostic payment acceptance, shifting payments from a line-item expense to a profit center. Thousands of government, telecom, insurance and other industry merchants trust CSG Forte as their digital payments solution provider of choice.

In addition to our payment capabilities, CSG has simplified the complexity of business, delivering innovative customer engagement solutions that help companies acquire, monetize, engage and retain customers for nearly 40 years.

Operating across more than 120 countries worldwide, CSG manages billions of critical customer interactions annually, and its suite of software and services allow companies across dozens of industries to tackle their biggest business challenges and thrive in an everchanging marketplace.

Awards & Recognition

**2024 GEM AWARDS
The Strawhecker Group**

Best of breed: API Set

Lowest Gateway Minute Outage: North America

2023 GEM AWARDS

Best of Breed: API Set

Best Performing Payments Gateway Runner-Up

See more awards at
www.forte.net/about-us

Payment Solutions

CSG Forte is a single, scalable end-to-end payment solution platform for businesses of all sizes. With full-service payment processing, customizable integrations, payment security, reporting and compliance management, CSG Forte can turn your payment operations into a growth driver.
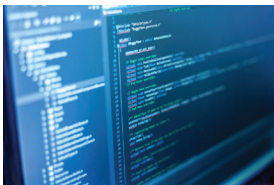
Acceptance
- Online payments with ACH, credit or debit cards and digital wallets
- Over the phone via IVR
- In-person card POS devices and readers

Technology
- Seamless integration through end-to-end capabilities
- EMV-enabled point-of-sale terminals
- Cloud-based payment operations platform

Automation
- Account verification with card and eCheck transactions
- Updates of user card details to increase approved transactions
- Automate recurring and subscription payments

Management
- Real-time payment and transaction reporting
- Account validation and automated recovery to reduce losses due to non-sufficient funds
- Customizable program management

Support
- Live support 24/7/365
- Support portal and resource library
- Seamless onboarding and multiple integration options

Our Clients

Cable Telecommunications
Comcast
Dish
Eastlink
Mediacom
Spectrum
Verizon

Technology
NEC
SoftPoint Cloud
ZOHO

Property Management / Real Estate
Buildium
Keller Williams
Property Matrix
Rentec Direct

Alarm / Insurance / Security
Buildium
Keller Williams
Property Matrix
Rentec Direct

Financial Services
Acclivity
Maxio
Payoneer
PayPal
PaySimple
Wells Fargo

Government / Utilities
Allegheny County, PA
Allen County, IN
Brookhaven, NY
Engie
Huntsville, AL
Lucas County, OH
Mecklenburg County, NC
Montgomery County, VA
Oyster Bay, NY
Town of Hempstead, NY
Pinellas County, FL
Wright County, MN

Independent Software Vendors
Accela
Ampstun
Carolina Software
WasteWORKS
CivicPlus
Edmunds Govtech
LOW & Associates
RC Systems
SeamlessDocs
The Master's Touch
TM Consulting