

6 WAYS

Governments Benefit from Digital-First Payments

Offering digital payment options is more more important than ever for government agencies, as constituents demand modernized systems and processes.

Here are a few stats to keep in mind:

93%

of constituents believe governments should offer online payments

88% of constituents say

they would use online payment services if available 40%

decline in global cash usage by 2025, according to Forrester predictions



Increased Cost-Effectiveness

Lower processing fees, reduce duplicate payments and improve real-time recordkeeping.



they'd pay bills sooner if electronic payments were available. Global cash usage will decline by 40%

75% of survey respondents indicated

in 2025.





The average cost of a data breach in 2024 was





\$4.88M (a 10% increase from 2023).

were fully PCI compliant in 2022.

Only **43%** of organizations





Payment Methods From ACH to digital wallets, offer constituents their

Accepts Multiple

preferred payment methods. The adoption of contactless payments increased by 40%during the pandemic.

of U.S. consumers report using some form of digital payment in 2024.



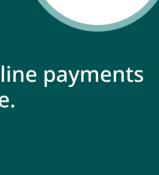
should offer online payments.

of citizens said they would use online payments if governments offered the service.

93% of citizens believe governments

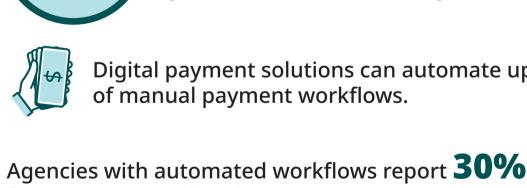
Seamless payment experiences build

trust and reduce user frustration.



Increased Productivity Automated workflows free up



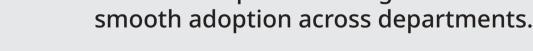


Digital payment solutions can automate up to **50%** of manual payment workflows.

fewer payment-related inquiries.

government staff for higher-value tasks.





Easy Integration APIs and responsive design ensure





Responsive, mobile-friendly payment platforms increase usage by 35%.



CONCLUSION

To learn more about modernizing your payment experience while lowering your administrative overhead, visit forte.net/government.